

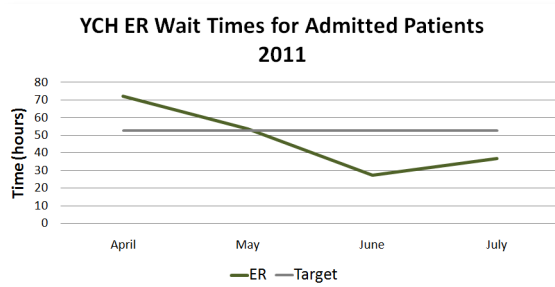
Special Wait Times Report to Our Community

Our community expects timely and compassionate care delivered close to home and we are committed to meeting these expectations. Thanks to the dedication and hard work of our staff, physicians and volunteers, we've made great progress in reducing wait times across the hospital and we are proud to share our results with you.

Recent Progress

EMERGENCY DEPARTMENT

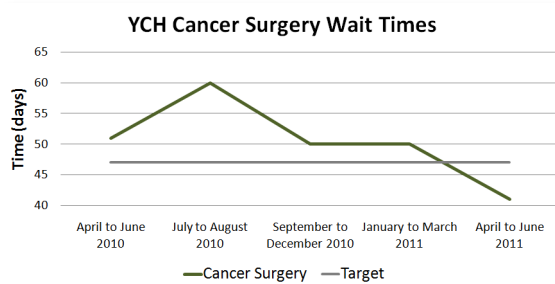
- ✓ York Central Hospital is consistently meeting its wait time targets for non-admitted patients who come to our Emergency Department.
- ✓ In June, York Central was one of the regional leaders with some of the lowest wait times for admitted patients in our Emergency Department.



Our Green Zone in the Emergency Department allows us to provide specialized services and treatments sooner

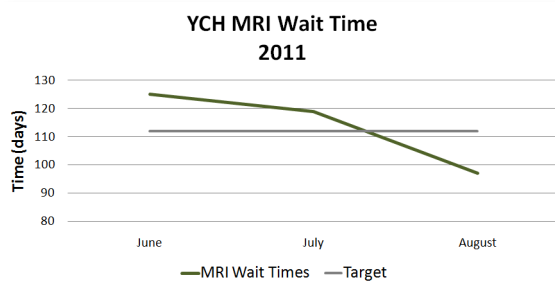
CANCER CARE

- ✓ We have seen excellent progress in addressing our wait times and are currently shorter than the provincial target.



DIAGNOSTIC IMAGING

- ✓ We are currently meeting the regional target for MRI wait times and continue to work to further reduce wait times for our patients.



Did You Know?

- In the past two years, visits to our Emergency Department increased by 17%
- Last year York Central had 80,623 visits to its Emergency Department – more than 220 people per day
- Our Diagnostic Imaging Department performed 163,445 tests last year – almost 450 tests each day
- Diagnostic Imaging exams increased by approximately 10% in 2010/11

Our Commitment to the Community

As our plans for a Major Regional Health System move forward, we look forward to the opportunity to expand our services and facilities to better serve you and your family. We will continue to work hard and reduce wait times to meet our community's needs now and in the future.

Accountability Leadership Collaboration Respect Safety

www.yorkcentral.on.ca